

AI guest messaging that answers guests, asks a human when it is unsure, and learns from every answer.

Who it is for. Operators with 5 to 100 short-stay units, and hotels that want fast, correct guest replies without hiring a night shift.

WHAT IT DOES

- **Autonomous replies.** Routine guest questions answered in the guest's language.
- **Human in the loop.** When it is unsure it asks the right staff member, relays the answer to the guest and learns it for next time.
- **Automatic ticketing.** Issues raised in chat become tickets, and special requests are captured.
- **Opportunity Radar.** Flags five-star and recovery moments during the stay.
- **Reviews and guest portal.** Review tracking, plus a portal with digital check-in, a house guide and upsells.

PROOF FROM PRODUCTION

Autopilot live since June 2026: about 1,900 guest replies sent autonomously, 739 staff answers relayed by the AI, and more than 1,000 guest conversations in the last 90 days, across 60 active houses.

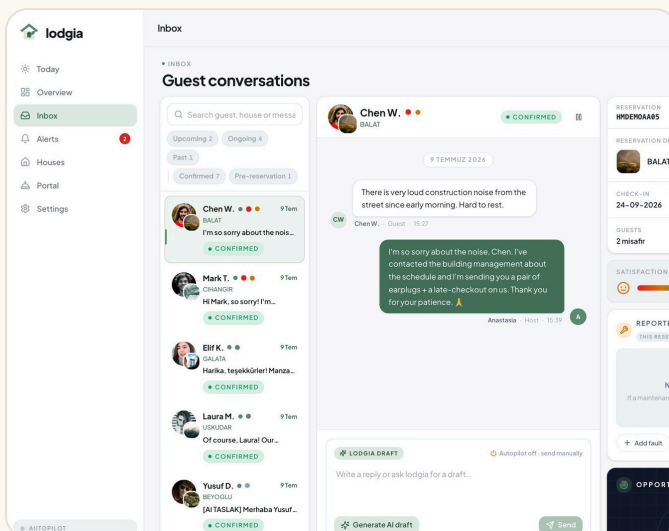
PRICING

EUR 59 per month for 5 units, EUR 129 per month for 15 units. Enterprise on request. Hotels priced per room (quote).

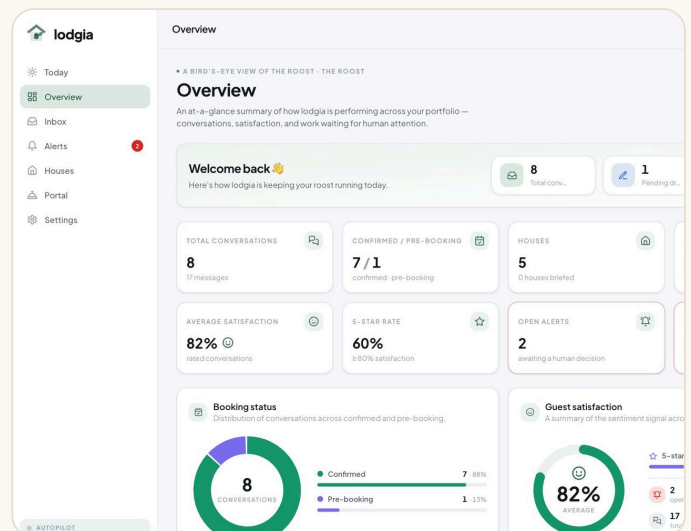
WORKS WITH

Works alongside the major booking channels. PMS marketplace partner applications are in progress.

SCREENS



Guest inbox with the AI draft box. Demo data; names are fictional.



Portfolio overview: conversations, alerts and drafts. Demo data.